

Isora

How to Initiate a Cloud Vendor Review



Inventory

Assets 

Applications 

Third-Parties 

 Search by vendor/product name...



▼ Third-Party Vendors 563





Inventory



Assessments



Compliance



Settings



Help



Test Account



Assessments

Units

Applications

Third-Parties



Search...

New Assessment

► **Highly Sensitive (HSD) Cloud Vendor - HECVAT** 7 products

Mission Critical Cloud Vendor - Not HSD - HECVAT No products yet assessed in this series

► **Sensitive (SD) Cloud Vendor - HECVAT** 9 products

New Assessment ?



Select a target type for your assessment



Application

Application assessments allow you to assess and enrich data for a single application.



Third-Party Vendor

Third-party vendor assessments allow you to assess a single product.



Inventory

Assessments

Compliance

Settings

Help



Test Account

Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

1 Product

2 Intake

3 Details

4 Questionnaire Template

5 Finalize

Next Step

Third-Party Vendor Product

Select a product

Select an existing vendor product or create a new one

test

1

1Mentor 2 products

N/A

	PRODUCT NAME	VERTICAL	STATUS	CREATED	ASSESSED
<input type="radio"/>	1Mentor TEST Product	Academic Technology and Support	-	May 16	-
<input type="radio"/>	1 Mentor Test 2	Academic Technology and Support	-	May 16	-

Kelly Testing 1 product

https://security.virginia.edu

	PRODUCT NAME	VERTICAL	STATUS	CREATED	ASSESSED
<input type="radio"/>	Kelly Test	Academic Technology and Support	-	Sep 24	-

+ Add New Product

2

 **Add New Product**

New Product

Define all fields to create new product

Vendor Name

Set vendor name 

Vendor Product

Select vendor product 

Product Vertical

Select vertical 

 **Create Product**

New Product



Define all fields to create new product

Vendor Name

TEST New Vendor



TEST New Vendor



Create Vendor

New Vendor



Please provide additional details for new vendor

Name

TEST New Vendor

URL

https://  www.google.com



Cancel

Save

New Product



Define all fields to create new product

Vendor Name

TEST New Vendor



Vendor Product

Select vendor product



No products found for current vendor

Start typing to create new product or select another vendor

New Product



Define all fields to create new product

Vendor Name

TEST New Vendor



Vendor Product

TEST Product



TEST Product



Select



Create Product

TEACHING AND LEARNING

Academic Technology and Support

Assessment Systems and Learning Analytics

E-Portfolio Management

Instructional Technology and Design

Learning Management

Lecture Capture

Select vertical

✓ Create Product

New Product



Define all fields to create new product

Vendor Name

TEST New Vendor



Vendor Product

TEST Product



Product Vertical

Academic Technology and Support



Create Product



Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

1 Product

TEST PRODUCT BY TEST NEW VENDOR

2 Intake

3 Details

4 Questionnaire Template

5 Finalize

Next Step

Third-Party Vendor Product

Select a product

Select an existing vendor product or create a new one

TEST PRODUCT BY TEST NEW VENDOR

test

1Mentor 2 products
N/A

	PRODUCT NAME	VERTICAL	STATUS	CREATED	ASSESSED
<input type="radio"/>	1Mentor TEST Product	Academic Technology and Support	-	May 16	-
<input type="radio"/>	1 Mentor Test 2	Academic Technology and Support	-	May 16	-

Kelly Testing 1 product
<https://security.virginia.edu>

	PRODUCT NAME	VERTICAL	STATUS	CREATED	ASSESSED
<input type="radio"/>	Kelly Test	Academic Technology and Support	-	Sep 24	-

TEST New Vendor 1 product
<https://www.google.com>

	PRODUCT NAME	VERTICAL	STATUS	CREATED	ASSESSED
<input checked="" type="radio"/>	TEST Product	Academic Technology and Support	-	Oct 15	-

+ Add New Product

✕ Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

 Product

TEST PRODUCT BY TEST NEW VENDOR

2 Intake

3 Details

4 Questionnaire Template

5 Finalize

Next Step

Intake

Select a deployment

Select an existing deployment or create a new one

 Search...



No known deployments

TEST Product by TEST New Vendor hasn't been deployed yet.
Start by creating a new deployment.

Add Deployment

New Deployment ?



Deployments track how and by whom a product is being utilized.

Deploying Unit ?

Select the unit that intends to deploy this product

Select unit



Environment

Define the type of deployment

Select environment



Owning User(s) ?

Assign users that own this deployment

Select users



Data Classification ?

Select classification



Data Categories ?

Select categories



Show Optional Fields



Create Deployment

Add Deployment

New Deployment ?

Deployments track how and by whom a product is being utilized.

Deploying Unit ?

Select the unit that intends to deploy this product

Select unit

IT-InfoSec Compliance - IT-InfoSec Compliance

Select environment

Owning User(s) ?

Assign users that own this deployment

Select users

Data Classification ?

Select classification

Data Categories ?

Select categories

Show Optional Fields

✓ Create Deployment

Add Deployment

New Deployment ?

Deployments track how and by whom a product is being utilized.

Deploying Unit ?

Select the unit that intends to deploy this product

IT-InfoSec Compliance - IT-InfoSec Compliance

Environment

Define the type of deployment

1

Select environment

Development

Testing

Production

2

Evaluation

Data Categories ?

Select categories

Show Optional Fields

✓ Create Deployment

Add Deployment

Scenario 1

New Deployment ?

Deployments track how and by whom a product is being utilized.

Deploying Unit ?

Select the unit that intends to deploy this product

IT-InfoSec Compliance - IT-InfoSec Compliance

Environment

Define the type of deployment

Evaluation

Owning User(s) ?

Assign users that own this deployment

test

TA Test Account

Vendor Requester at IT-InfoSec Compliance, Assessm

Select classification

Data Categories ?

Select categories

Show Optional Fields

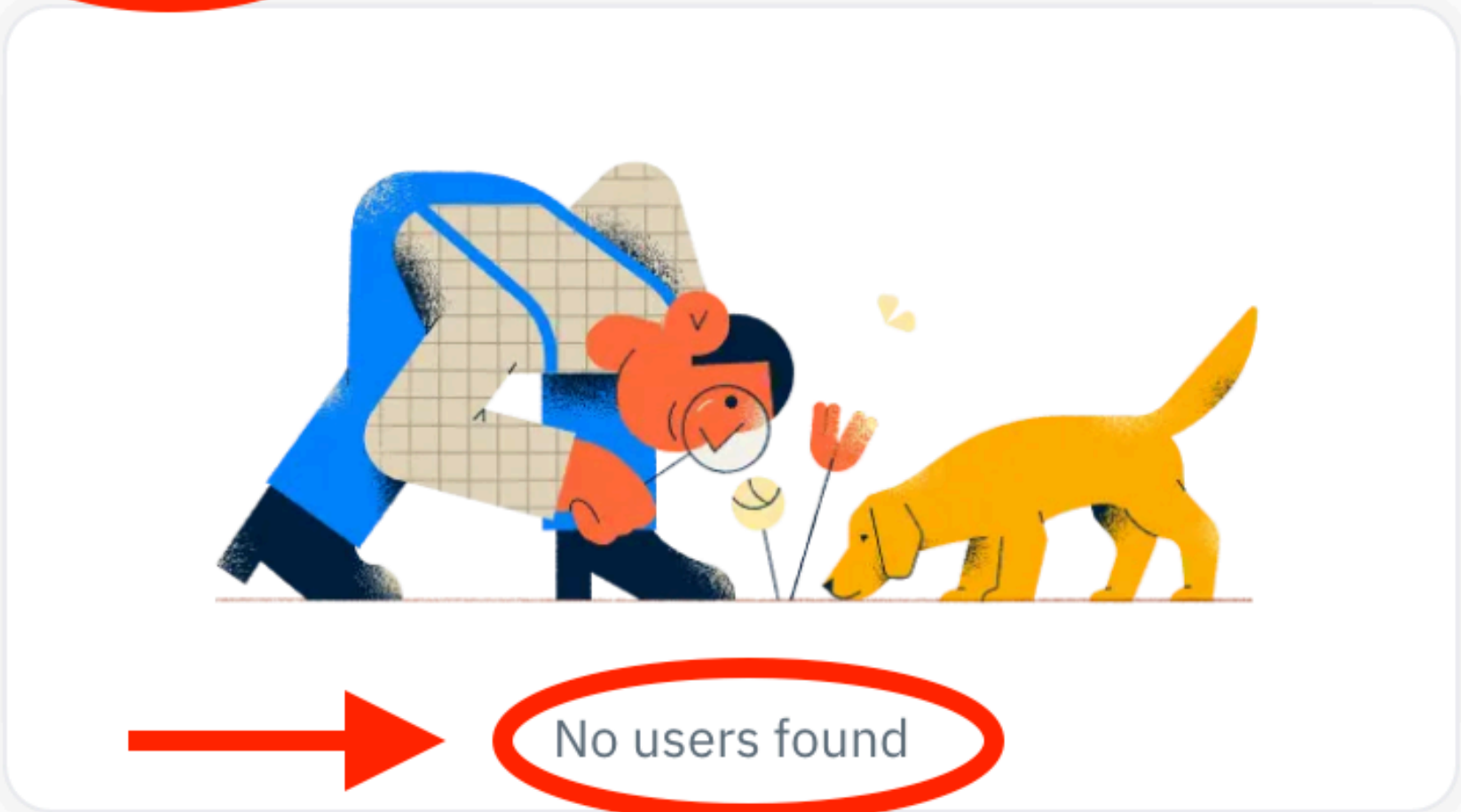
Create Deployment

Add Deployment

Scenario 2

Owning User(s) ?
Assign users that own this deployment

John Doe



No users found

<https://security.virginia.edu/university-data-protection-standards>

New Deployment ?

Deployments track how and by whom a product is being utilized.

Deploying Unit ?
Select the unit that intends to deploy this product

IT-InfoSec Compliance - IT-InfoSec Compliance

Environment
Define the type of deployment

Evaluation

Owning User(s) ?
Assign users that own this deployment

Test Account X

Data Classification ?
Select classification

Highly Sensitive Data (HSD)

Sensitive Data (SD)

Internal-Use Data

Public Data

Create Deployment

Add Deployment

UNIVERSITY of VIRGINIA

SEARCH

UVA Information Security

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HOME / UNIVERSITY DATA PROTECTION STANDARDS (UDPS 3.0)

University Data Protection Standards (UDPS 3.0)

Table of Contents

- [Purpose and Background](#)
- [Standards](#)
 - [Using the Standards](#)
 - [Data Sensitivity Classifications and Examples](#)
 - [Acronyms Used](#)
 - [Standards Grid](#)
 - [Responsibility for Data](#)
 - [Data in Transmission](#)
 - [Data Storage and Destruction](#)
 - [Shared Devices](#)
 - [Individual-Use Electronic Devices](#)
 - [Assessing and Managing Risk](#)
- [Definitions](#)
- [Related Links](#)
- [Exceptions](#)

New Deployment ?

Deployments track how and by whom a product is being utilized.

Deploying Unit ?

Select the unit that intends to deploy this product

IT-InfoSec Compliance - IT-InfoSec Compliance

Environment

Define the type of deployment

Evaluation

Owning User(s) ?

Assign users that own this deployment

Test Account X

Data Classification ?

Sensitive Data (SD)

Data Categories ?

Select categories

Show Optional Fields

Create Deployment

Add Deployment

Note: Only available for Highly Sensitive Data (HSD)

✕ Cancel

Third-party vendor product assessments allow you to assess a single product.

Next Step

Select an existing deployment or create a new one

DEPLOYING UNIT	ENVIRONMENT	SCOPE	DATA CLASSIFICATION	OWNING USER(S)	OWNING UNITS
IT-InfoSec Compliance - IT-InfoSec Compliance	Evaluation	-	Sensitive Data (SD)	C	-

[+ Add New Deployment](#)

Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

Product

TEST PRODUCT BY TEST NEW VENDOR

Intake

IT-INFOSEC COMPLIANCE

Details

Note: If this is an annual re-review of an HSD vendor put “Annual” before the word “Review”

Questionnaire Template

Finalize

Next Step

Details

Define the details of the assessment. Fill in all fields.

Name

Give the assessment a descriptive name

Vendor Name - Year - Review

Series

Group assessment into a broader, ongoing series of assessments

Type to search or add a series

Due Date

Set a due date

Select date



Instructions

Relay important information to your participants. You can use markdown features here for better structure

Default Instructions

Show Preview

Welcome!

Welcome to our assessment process!

As part of our evaluation, please follow these guidelines:

1. **Answering Questions:**

- Answer each question to the best of your ability.
- If a question requires clarification or additional evidence, please upload the necessary documents or provide further details.

2. **Delegation:**

- See a question you think someone else might be better suited to answer? You can delegate individual questions or even entire categories of questions to other users.
- Simply click the **people icon** next to the question to delegate.

3. **Completion & Editing:**

- Once you've answered a question, click the **checkmark icon** to mark it as complete. This action prevents others from changing your response.
- However, if you need to make edits later, you can always reopen the question.

4. **Section Completion:**

- Finished with an entire section? Click the **checkmark** at the top of that section or category to complete all questions therein at once.

Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

✓ Product

TEST PRODUCT BY TEST NEW VE...

✓ Intake

IT-INFOSEC COMPLIANCE

3 Details

4 Questionnaire Template

5 Finalize

Next Step

Details

Define the details of the assessment. Fill in all fields.

Name

Give the assessment a descriptive name

Test Vendor - 2024 - Review

Series

Group assessment into a broader, ongoing series of assessments

Type to search or add a series

Due Date

Set a due date

Select date

Instructions

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Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

✔ Product

TEST PRODUCT BY TEST NEW VE...

✔ Intake

IT-INFOSEC COMPLIANCE

3 Details

SENSITIVE (SD) CLOUD VENDOR ...

4 Questionnaire Template

5 Finalize

Next Step

Details

Define the details of the assessment. Fill in all fields.

Name

Give the assessment a descriptive name

Test Vendor - 2024 - Review

Series

Group assessment into a broader, ongoing series of assessments

Sensitive (SD) Cloud Vendor - HECVAT

Due Date

Set a due date

Select date

Instructions

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Default Instructions

Welcome!

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PRESETS

Next week

Dec 3

Next month

Dec 26

2 months

Jan 26, 2025

3 months

Feb 26, 2025

6 months

May 26, 2025

1 year

Nov 26, 2025

November 2024

MO TU WE TH FR SA SU

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

✓ Product

TEST PRODUCT BY TEST NEW VE...

✓ Intake

IT-INFOSEC COMPLIANCE

3 Details

SENSITIVE (SD) CLOUD VENDOR ...

4 Questionnaire Template

5 Finalize

Next Step

Details

Define the details of the assessment. Fill in all fields.

Name

Give the assessment a descriptive name

Test Vendor - 2024 - Review

Series

Group assessment into a broader, ongoing series of assessments

Sensitive (SD) Cloud Vendor - HECVAT

Due Date

Set a due date

Nov 26, 2025

Instructions

Relay important information to your participants. You can use markdown features here for better structure

Default Instructions

Show Preview

Welcome!

Welcome to our assessment process!

As part of our evaluation, please follow these guidelines:

1. Answering Questions:

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 Inventory

 Assessments

 Compliance ▼

 Settings ▼

 Help



 Test Account ▼

✕ Cancel

New Third-Party Vendor Product Assessment ?

Third-party vendor product assessments allow you to assess a single product.

✓ Product

TEST PRODUCT BY TEST NEW VE...

✓ Intake

IT-INFOSEC COMPLIANCE

✓ Details

SENSITIVE (SD) CLOUD VENDOR ...

4 Questionnaire Template

5 Finalize

Next Step

Questionnaire Template ?

Select the questionnaire template for your assessment

Select questionnaire template

Highly Sensitive Cloud Vendor - HECVAT

Mission Critical Cloud Vendor - Not HSD - HECVAT

Sensitive Cloud Vendor - HECVAT

No questionnaire template selected

Start by selecting a questionnaire template to preview its questions



 Inventory

 Assessments

 Compliance ▼

 Settings ▼

 Help



 Test Account ▼

 Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

 Product


TEST PRODUCT BY TEST NEW VENDOR

 Intake

IT-INFOSEC COMPLIANCE

 Details

SENSITIVE CLOUD VENDOR - HECVAT

 Questionnaire Template

SENSITIVE CLOUD VENDOR - HECVAT

 Finalize



Next Step

Questionnaire Template

Select the questionnaire template for your assessment

Sensitive Cloud Vendor - HECVAT



00-UVA Questions - 1 Are you a vendor providing cloud-based services?

Inventory

Assessments

Compliance

Settings

Help

Test Account

Product

TEST PRODUCT BY TEST NEW VENDOR

Intake

IT-INFOSEC COMPLIANCE

Details

SENSITIVE CLOUD VENDOR - HECVAT

Questionnaire Template

SENSITIVE CLOUD VENDOR - HECVAT

5 Finalize

Publish

Launch

00-UVA Questions - 3 Can we share your information with other schools here at the University of Virginia?

Instructions

Welcome!

Welcome to our assessment process!

As part of our evaluation, please follow these guidelines:

1. Answering Questions:

Answer each question to the best of your ability.

If a question requires clarification or additional evidence, please upload the necessary documents or provide further details.

2. Delegation:

See a question you think someone else might be better suited to answer? You can delegate individual questions or even entire categories of questions to other users.

Intake details

Requesting Unit	IT-InfoSec Compliance
Environment	-
Scope	-
Classification	-
Data Category	-
Owning User(s)	-
Owning Unit(s)	-
Vendor Contact(s)	-
Notes	-

Launch options

Import previous survey responses

Build on a past assessment by importing survey responses

Make report private

Only authorized users within the requesting unit would see the assessment report

Protect survey with password

Set the password to protect your survey. No one can access it without this password.

Logged in as Test Account (compliance_test)

Drop



 Cancel

New Third-Party Vendor Product Assessment

Third-party vendor product assessments allow you to assess a single product.

 Product


TEST PRODUCT BY TEST NEW VENDOR

 Intake

IT-INFOSEC COMPLIANCE

 Details

SENSITIVE CLOUD VENDOR - HECVAT

 Questionnaire Template

SENSITIVE CLOUD VENDOR - HECVAT

 Finalize

Publish

Launch

Finalize

Review your assessment before launching

 Assessment details



Inventory



Assessments



Compliance



Settings



Help



Test Account



Assessments ?

New Assessment

Units

Applications

Third-Parties



Search...

▸ **Highly Sensitive (HSD) Cloud Vendor - HECVAT** 7 products

Mission Critical Cloud Vendor - Not HSD - HECVAT No products yet assessed in this series

▸ **Sensitive (SD) Cloud Vendor - HECVAT** 9 products



 Inventory

 Assessments

 Compliance ▼

 Settings ▼

 Help



 Test Account ▼

Inventory

Assets 

Applications 

Third-Parties 

 Search by vendor/product name...



▼ Third-Party Vendors 563





Inventory

Assets

Applications

Third-Parties

TEST

1

Third-Party Vendors 3

1Mentor 2 products
N/A

0% Mar 26 N/A

1Mentor TEST Product 1 deployment

N/A May 16 N/A

1 Mentor Test 2 2 deployments

N/A May 16 N/A

Kelly Testing 1 product
<https://security.virginia.edu>

0% Sep 24 N/A

Kelly Test 1 deployment

N/A Sep 24 N/A

TEST New Vendor 1 product
<https://www.google.com>

0% Today N/A

TEST Product 1 deployment

N/A Today N/A

2



Inventory

Assessments

Compliance

Settings

Help



Test Account

Inventory

Assets

Applications

Third-Parties

TEST

Third-Party Vendors 3

1Mentor 2 products
N/A

1Mentor TEST Product 1 deployment

1 Mentor Test 2 2 deployments

Kelly Testing 1 product
<https://security.virginia.edu>

Kelly Test 1 deployment

TEST New Vendor 1 product
<https://www.google.com>

TEST Product 1 deployment

Product details

TEST New Vendor

TEST Product

VERTICAL

Academic Technology and Support

APPROVAL STATUSES

-

Deployments 1

Search...

IT-InfoSec Compliance - IT-InfoSec Compliance



Sensitive Data (SD)



N/A





Inventory

Assets

Applications

Third-Parties

TEST

▼ Third-Party Vendors 3

▼ 1Mentor 2 products
N/A

▶ 1Mentor TEST Product 1 deployment

▶ 1 Mentor Test 2 2 deployments

▼ Kelly Testing 1 product
<https://security.virginia.edu>

▶ Kelly Test 1 deployment

▼ TEST New Vendor 1 product
<https://www.google.com>

▶ TEST Product 1 deployment

Deployment details

TEST Product

IT-InfoSec Compliance - IT-InfoSec Compliance

DATA CLASSIFICATION

Sensitive Data (SD)

DATA CATEGORIES

-

SCOPE

Empty

ENVIRONMENT

Evaluation

Add deployment notes

Details

Contacts

Owning users

TA

Show 3 empty fields



Inventory ?

Assets ?

Applications ?

Third-Parties ?

TEST

Third-Party Vendors 3

▼ 1Mentor 2 products
N/A

▶ 1Mentor TEST Product 1 deployment

▶ 1 Mentor Test 2 2 deployments

▼ Kelly Testing 1 product
<https://security.virginia.edu>

▶ Kelly Test 1 deployment

▼ TEST New Vendor 1 product
<https://www.google.com>

▶ TEST Product 1 deployment

Deployment details

TEST Product

IT-InfoSec Compliance - IT-InfoSec Compliance

DATA CLASSIFICATION

Sensitive Data (SD)

DATA CATEGORIES

-

SCOPE

Empty

ENVIRONMENT

Evaluation

+ Add deployment notes

Details

Contacts

Search...



No contacts to display

There no vendor contacts created yet

Add Vendor Contact

New Vendor Contact



Fill all fields to associate new vendor contact with deployment being created

First name

John

Last name

Doe

Job title

Test Title

Email • *required*

mst3k@virginia.edu



Phone number

+1 000-000-000

Cancel

Create Contact

Inventory

Assessments

Compliance

Settings

Help

Test Account

Inventory

AssetsApplicationsThird-Parties

TEST

Third-Party Vendors

1Mentor2 products

1Mentor TEST Product1 deployment

1Mentor Test 22 deployments

Kelly Testing1 product

Kelly Test1 deployment

TEST New Vendor1 product

TEST Product1 deployment

Deployment details

TEST Product

IT-InfoSec Compliance - IT-InfoSec Compliance

DATA CLASSIFICATION

Sensitive Data (SD)

SCOPE

Empty

DATA CATEGORIES

-

ENVIRONMENT

Evaluation

Add deployment notes

Details

Contacts

Search...

John Doe • Test Title



Inventory



Assessments



Compliance ▼



Settings ▼



Help

Assessments ?

Units

Applications

Third-Parties



Search...

► M365 Add-On Integration Request 1 assessment



Inventory

Assessments

Compliance

Settings

Help



Test Account

Assessments

New Assessment

Units

Applications

Third-Parties

Search...

HECVAT 3.05 2 products

Highly Sensitive Cloud Vendor - HECVAT 7 products

3PlayMedia 1 assessment

3PlayMedia 2 N/A B M KH 79%

ASSESSMENT NAME	ACCESS LINK	STATUS	PROGRESS	SCORE	DUE DATE	COMPLETED
3Play Media 2024 Annual Review	-	COMPLETED	170/170	79%	Oct 21, 2025	Oct 22

EnrollmentFuel 1 assessment

EnrollmentFuel 1 N/A TA 67%

Freshdesk 1 assessment

Freshdesk 1 N/A TA 91%

Maxient | University of Virginia's College at Wise | Launch 2 assessments

Maxient | University of Virginia's ... 1 N/A TA 93%

NinjaOne 1 assessment

NinjaOne 2 N/A T, TA 85%

Technolutions Slate 1 assessment

Technolutions Slate 1 N/A TA 95%

Verbit 1 assessment

Verbit 1 N/A TA N/A

ASSESSMENT NAME	ACCESS LINK	STATUS	PROGRESS	SCORE	DUE DATE	COMPLETED
Verbit - 2024 - Annual Review	https://virginia-test.isora.saltcloud.com/ne...	ACTIVE	0/138	N/A	Oct 31, 2025	-

Sensitive Cloud Vendor - HECVAT 9 products

Vendor Scoring

New System (Grades)	Risk Level
A (90-100%)	Low Risk
B (80-89%)	Low Risk
C (70-79%)	Medium Risk
D (60-69%)	Medium Risk
F (0-59%)	High Risk

When is Sign-off Required?

	Low Risk	Medium Risk	High Risk
Sensitive Data (SD)		X	X
Highly Sensitive Data (HSD) or mission critical (any data classification) with a valid SOC2* (<i>with or without a Bridge Letter</i>)		X	X
Highly Sensitive Data (HSD) or mission critical (any data classification) without a valid SOC2*	X	X	X
Highly Sensitive Data (HSD) with a valid SOC2* and no Bridge Letter	X	X	X

**Valid SOC2 is a SOC2 Type II report that is dated within 6 months of the audit.*

If the SOC2 is outside of the 6 month audit period, a Bridge Letter is required to accompany the SOC2 Type II report.

**Sign-Off
Required??**



**Review
Complete
??**



Inventory



Assessments



Compliance ▼



Settings ▼



Help



Test Account ▼

Assessments

New Assessment

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Search...

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Inventory ?

Assets ?

Applications ?

Third-Parties ?



Search by vendor/product name...



▼ Third-Party Vendors 563





Inventory

Assets

Applications

Third-Parties

TEST



▼ Third-Party Vendors 3

▼ 1Mentor 2 products
N/A

0% Mar 26 N/A

▶ 1Mentor TEST Product 1 deployment

N/A May 16 N/A

▶ 1 Mentor Test 2 2 deployments

N/A May 16 N/A

▼ Kelly Testing 1 product
<https://security.virginia.edu>

0% Sep 24 N/A

▶ Kelly Test 1 deployment

N/A Sep 24 N/A

▼ TEST New Vendor 1 product
<https://www.google.com>

0% Today N/A

▶ TEST Product 1 deployment

N/A Today N/A



Inventory

Assets

Applications

Third-Parties

test



▼ Third-Party Vendors 3

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N/A

0% Mar 26 N/A

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N/A May 16 N/A

▼ Kelly Testing 1 product
<https://security.virginia.edu>

0% Sep 24 N/A

▶ Kelly Test 1 deployment

N/A Sep 24 N/A

▼ TEST New Vendor 1 product
<https://www.google.com>

100% Oct 15 7 mins ago

▶ TEST Product 1 deployment

NO ANNUAL REVIEW NECESSARY

VENDOR APPROVED; LOW RISK WITH SD

+1

100% Oct 15 7 mins ago

No Annual Review Necessary

Vendor Approved; Low Risk with SD

Review Complete



Questions??

Email: it-compliance@virginia.edu